# BULDING BRANDS No Adigital age Research, insights and cases from OPPA Belgium



REATE ORIGINAL, BRANDED, quality content THAT IS A trusted source To Do effective storytelling



## The value OF Branding

Dominant players

Brand-focused advertising

Increase brand recognition and value

Brand impact meters and cases



## Premium Sites

The strenghts of premium content sites

Native naturals

The ideal context for video

Mobile and tablet leaders



**CHAPTER THREE** 

**CASES** 

## AND Engagement IN A Cross- Media World

Case Rossel: Voo

Case Sanoma: Clinique

Case Mediahuis/L'avenir : KBC

Case De Persgroep: 3Suisses

Case RTL: De Efteling
Case Roularta: Deutsche Bank



**CHAPTER FOUR** 

**CIM SURVEY** 

## Representation OF Content Sites

OPPA content sites in the CIM survey

Reach and surf time share

Multi-device users

Profiles

Net reach per device

Traffic

Contact























MARKET.

SITES ARE MEASURED BY

INDUSTRY.

ARE OPPA MEMBERS'

JOURNALISTS, MAJOR PLAYERS IN CONTENT EDITING & PUBLISHING, ORIGINALLY FROM THE PRINT OR AUDIOVISUAL

ANALYSED THE PAGE REQUESTS, SESSIONS AND DURATION IN ORDER TO DESIGN A CLEAR PICTURE OF THE REPRESENTATION OF PREMIUM CONTENT SITES ON THE BELGIAN



(RTL: member of OPPA until December 2014)



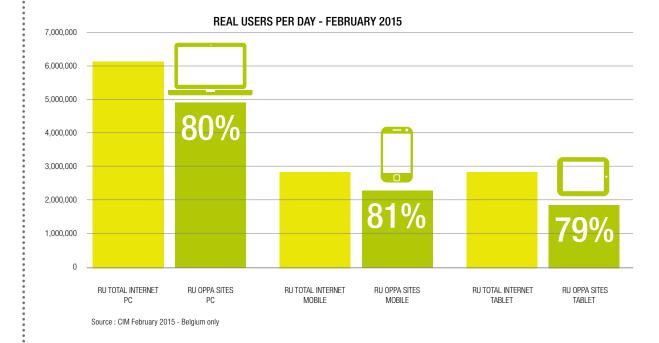


## CHAPTER ONE RESEARCH

# The value OF Branding Premium content sites are dominant players

## UP TO 80% OF THE TOTAL MONTHLY REAL USERS VISIT OPPA CONTENT SITES. (PC/LAPTOP)

OPPA CONTENT SITES GENERATE
53% OF THE VISITS MEASURED BY CIM.
AN AVERAGE REAL USER SPENDS
1:30:29 HOURS PER MONTH ON A PREMIUM CONTENT SITE.























(RTL: member of OPPA until December 2014)

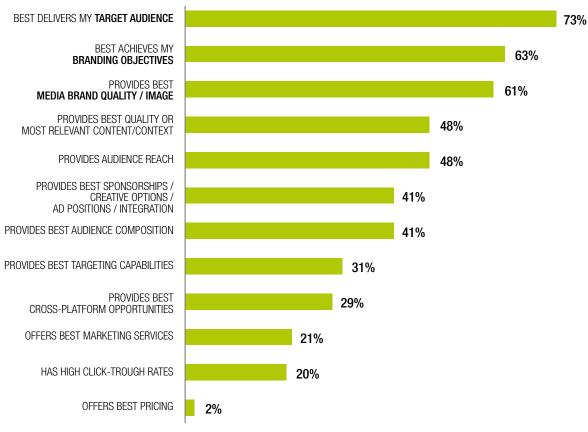


## RESEARCH

# The value OF Branding Premium content best for brand-focused advertising

## Reasons why premium content publishers are best for brand-focus advertising

#### % OF RESPONDENTS



Source: OPA - November 2012

Base: [DIGITAL MEDIA TYPE] Considered Best Advertising Vehicle for Brand-Focused Advertising, Premium Content Publishers N=117.

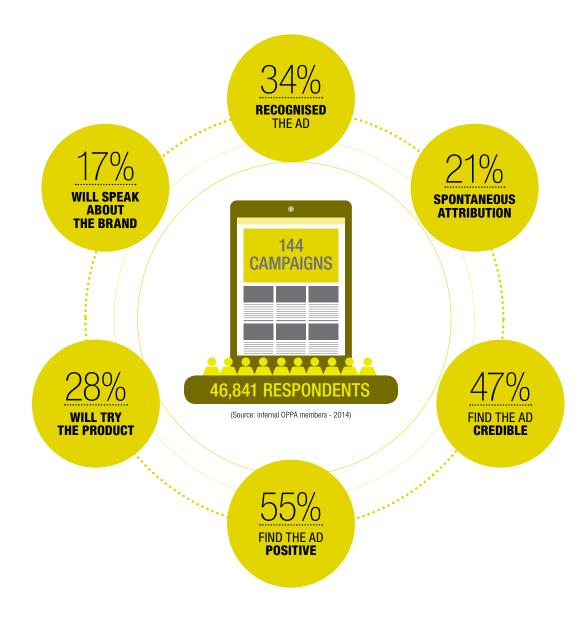
Q4b: Which of the following would you count as reasons for your feeling that using [DIGITAL MEDIA TYPE] is the best advertising vehicle to conduct brand-focused digital advertising campaigns?



CHAPTER ONE RESEARCH

# The value OF Branding

Belgian premium content sites increase brand recognition and value





### RESEARCH **Brand impact meters**



Institute IPSOS

Short description ROularta MEasuring & Optimizing is a cross-media impact

"Since **ROMEO** also measures the attraction of an advertisement, advertisers can really use the results while developing their next campaign."

Monthly measuring of print, online &/or Tv campaigns Enriched with an ad hoc question in function of the sector Since 2013, 5 waves per month: 125 ads year to date

Romeo stands for: Quantitative insights + Qualitative analyses



Recognition



Attribution spontaneous



Attribution aided



Likeability score

Attention value Bonding potential



For more information contact: Julien Dumont, Research Manager julien.dumont@roularta.be



### **EXAMPLE OF A BENCHMARK**

(CAR SECTOR):



• Recognition: 39%

• Attribution spontaneous: 62%

• Attribution aided: 66%

• Useful score: 27%

• Brand awareness: 97%

• Likeability: 48% good or very good



### RESEARCH **Brand impact meters**



Short description - CHAD, we CHeck your - online.

Institute De Persgroep Research department

magazine & newspaper - AD.

CHAD combines quantitative parameters with a modular system of qualitative parameters that meets the objectives of the campaign.

2014 600 ads tested Database 10,000 ads





For more information contact: Thomas Louwagie, Research Executive thomas.louwagie@persgroep.be +32 2 454 28 41



"CHAD combines quantitative parameters with a modular system of qualitative parameters that meets the objectives of the campaign."

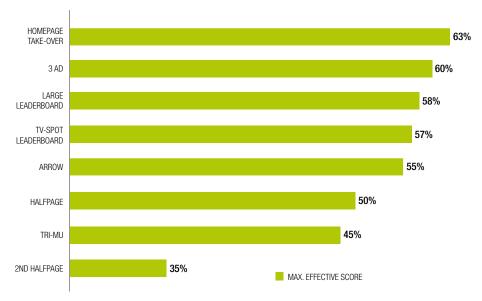
### Impact

- · Spontaneous recognition
- Recognition
- Attribution
- · Effective score
- · Branding power
- · Brand awareness

### Customizable set of three qualitative parameters.

- · Image building: What are the most important values of your brand?
- Call2action: Does this ad generate call to action?
- Let's talk about: Have you talked about this campaign?
- **Inform**: What is the message of this campaign?
- Campaign evaluation: How much do you like this ad?
- Cross: Have you seen this campaign in other media?
- Know your (ex-)client: Why did you (no longer) choose for this brand?

#### BIGGER FORMAT IS MORE IMPACT - SMALLER FORMATS CAN HAVE A BIG IMPACT





### RESEARCH **Brand impact meters**



Institute Ipsos

Short description Mediahuis/L'Avenir currently runs the Connectometer in cooperation with Ipsos. The Connectometer measures the impact of ads that appeared on/in Mediahuis media. both online and offline. Metrics such as useful score, cognitive and emotional score, conversation power and

brand connection are available.



For more information contact: Nicolas De Winter. Research Marketeer nicolas.dewinter@mediahuis.be +32 2 467 97 49

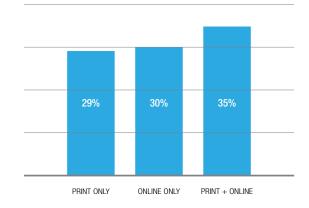




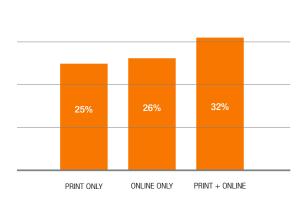
## "The connectometer measures what you treasure.

One big idea: the added performance of an integrated newsbrand campaign is high, mainly on the emotional level."

#### INTEGRATED NESBRANDS CAMPAIGNS - WHERE'S THE SURPLUS - RESULTS OF 23 PRINT + ONLINE CAPAIGNS









### Conclusion

Integrated newsbrand\* campaigns generate clearly a better reception of the campaign, both on the cognitive and emotional level. More specific the uplift of +26% on the emotional level is impressive. This clearly means that news consumers appreciate brands who communicate in a consistent way through divers media to tell their story. Those brands who tell one big idea are rewarded by a better emotional response compared to mono media campaigns.

\*campaigns that combine online and offline



### RESEARCH Brand impact meters



Institute AQRate

Short description EYE measures the impact of a campaign and allows to optimise the performance of

future communications.

2014 216 ads tested Database more than 5,000 ads

For more information contact: Francine Kenler, Research Manager Francine.Kenler@rossel.be +32 2 225 55 16



## "**EYE** is a CROSS-MEDIA tool that allows advertisers to evaluate efficiency of cross-media campaigns."

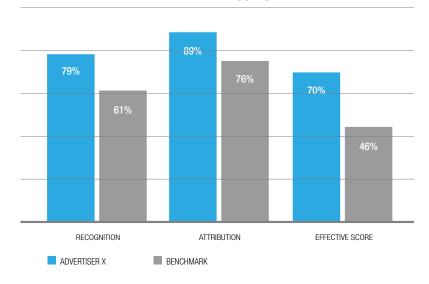
### EYE is a quantitative study

- · Spontaneous recall
- Recognition
- Attribution
- Effective score
- Brand awareness

### ... with qualitative insights

- · Emotional scores
- Rational attributes
- · Effects on images
- · Details about activation measure

#### **EXAMPLE RESULTS**

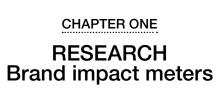




















dentsu AEGIS network



## THE CONNECTOMETER SHOWS THE POWER OF NEWS BRANDS.

"The combination of newspapers, digital and mobile supports allows not only to build high reach on a short period, but also to strengthen awareness and call to action. The Connectometer goes further than the traditional 'Recognition x Attribution= Useful score' and measures the quality of impact, with a cognitive and emotional index, and the capacity of the ad to make a connection or start a conversation."

Luc Van Wichelen

Media Manager Benelux Mondelez Internation



### An omni-channel presence

Research agency: Ipsos

Method: Online questionnaire

Field: 30/04/2014

Sampling: Total brand selection

Sample size: N=2,788

Screeners: • Read newspaper today

Visited newssite today

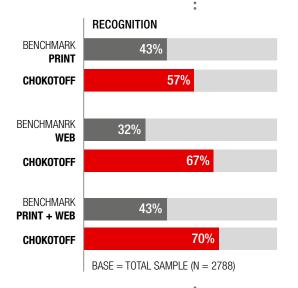


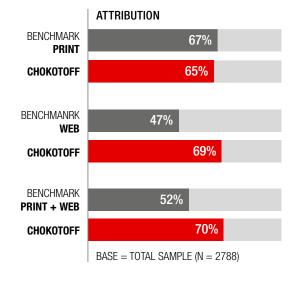


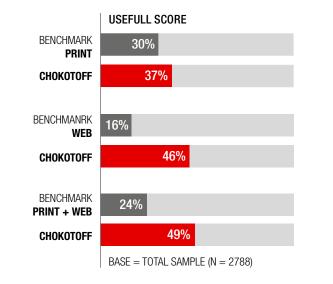












70%

RECOGNITION SCORE

CORRECT ATTRIBUTION

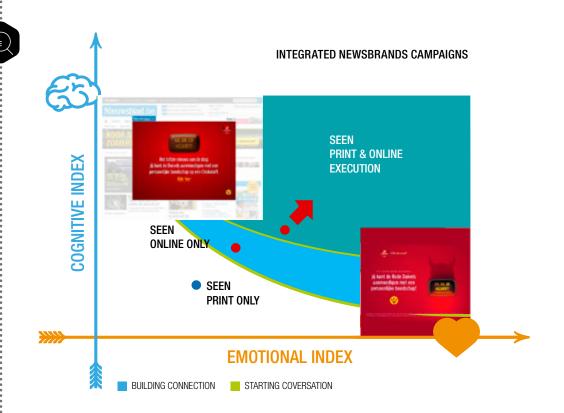
70%

Ü

**USEFUL SCORE** 

49%





CONCLUSION
TWO DIFFERENT
TOUCHPOINTS
ON DIFFERENT
NEWSBRAND
MEDIA LEAD TO A
BETTER COGNITIVE
AND EMOTIONAL
RECEPTION OF THE
CAMPAIGN.

"Chokotoff can be proud about being the first advertising on the market, realising a consistent approach to Total News Brand, this approach will be the base of the future. All consumers who trust the media brands part of the Tango offer (De Standaard, Het Nieuwsblad, Gazet Van Antwerpen, Het Belang Van Limburg, L'Avenir, La Dernière Heure/Les Sports and La Libre Belgique) couldn't miss this communication. Newspapers, PDF, tablets, mobile, websites, ... a complete cross-channel package which guarantees visibility and high impact. What could be better?"

Philippe Geurts

Dentsu Aegis Network Belgiun

### **RESEARCH Brand impact meters**









## THE POWER OF CROSS-MEDIA CAMPAIGNS

Thanks to the combination of print & online, the impact of the **Ethias campaign** is better!

### The power of cross-media campaigns

Research agency: Agrate Methodology: online interview Field: 13-14/12/13 Sample size: N=1142





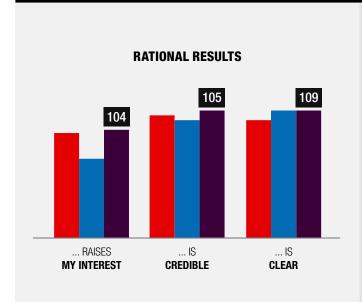
Les clients d'Ethias très satisfaits

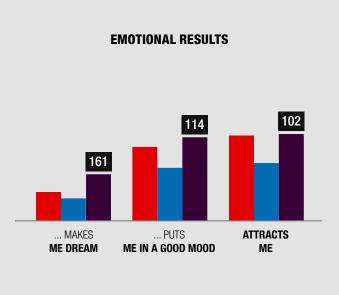
de leur assurance auto.

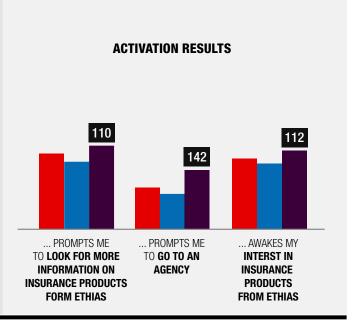




## **Cross / Print index**







"If we rely on the number of calls in the contact centre and the requests for offers on the website, we can clearly see the impact of the campaign."

Anja Vandeweyer

Marketing Manager Ethias



CHAPTER TWO
INSPIRATION

# The strengths OF Advertising on Premium Content Sites



## PREMIUM CONTENT WEBSITES

NATIVE NATURALS THE IDEAL CONTEXT FOR VIDEO

MOBILE AND TABLET LEADERS



INSPIRATION

# The strengths OF Advertising On Premium Content Sites Vative naturals

## OF THE 41 OPPA MEMBERS' SITES, 38 SITES OFFER NATIVE ADVERTISING.

Years ago, lots of big publishers were doing it, but no one called it native advertising. Bloggers and journalists referred to it by a different name: Sponsored Content. It's all about the practice of **using content to build trust and engagement** with would-be customers.

Marketers partner with OPPA sites to drive consumer engagement, leverage publisher brand equity.

Marketeers are primarily using native advertsing on our site to:				
Increase consumer engagement with advertiser brand	8 out of 9 publishers			
Leverage publisher brand equity to achieve brand lift	8 out of 9 publishers			
Build buzz/WOM	5 out of 9 publishers			

Native advertising is an advertising strategy that involves creating and positioning content so that it matches the context of the <u>user's experience</u>. With native advertising, the material or content matches the format and design of all other content on the page where it's being advertised. It is a seamless

and uninterrupted form of advertising that keeps up with the user's experience on the website, but still advertising the product or company that has purchased the space/content.



**CHAPTER TWO** 

**INSPIRATION** 

# Premium Content Sites 1. IDEAL FOR Lace Context

However, consumers are increasingly viewing video across screens. And, as online video advertising matures and mobile video usage proliferates, marketer demand for online video advertising is sure to continue to rise.

34.4 MIO

ARE
VIEWED ON
OPPA SITES\*

5.9<sub>MIO</sub>



VISITORS VIEW
VIDEOS ON
OPPA SITES\*

A VIEWER
CONSULTS



CONTENT VIDEOS ON OPPA SITES\*

\* on an average month

(Source: Internal OPPA - SEM 1 2015 - Sanoma, Rossel, Cine-Tele-Revue, Mediahuis, Roularta, RTL, De Persgroep)

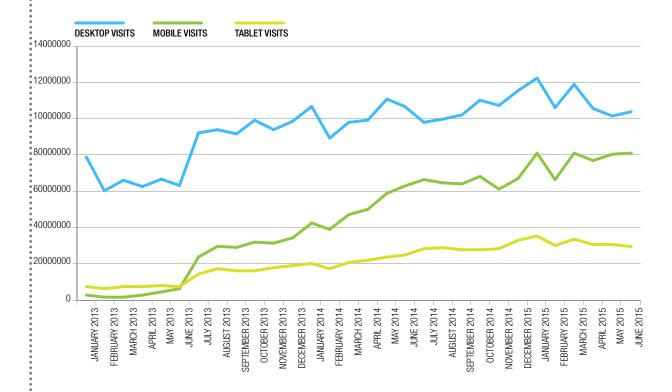


**CHAPTER TWO** 

**INSPIRATION** 

# Premium Content Sites Oblie AND ablet leaders

Content consumption on smartphones and tablets continues growing every day. In June 2015, 51% of the visits were generated on mobile devices.



Source: Google Analytics - De Persgroep, Mediahuis, Rossel



INSPIRATION

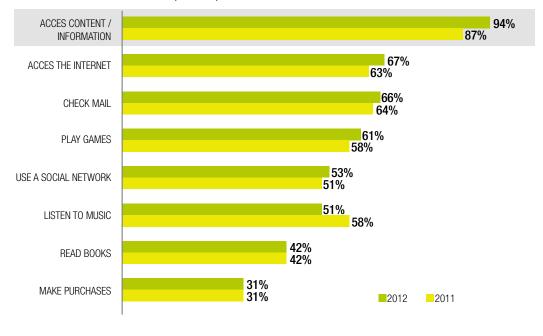
CCESSING

Content

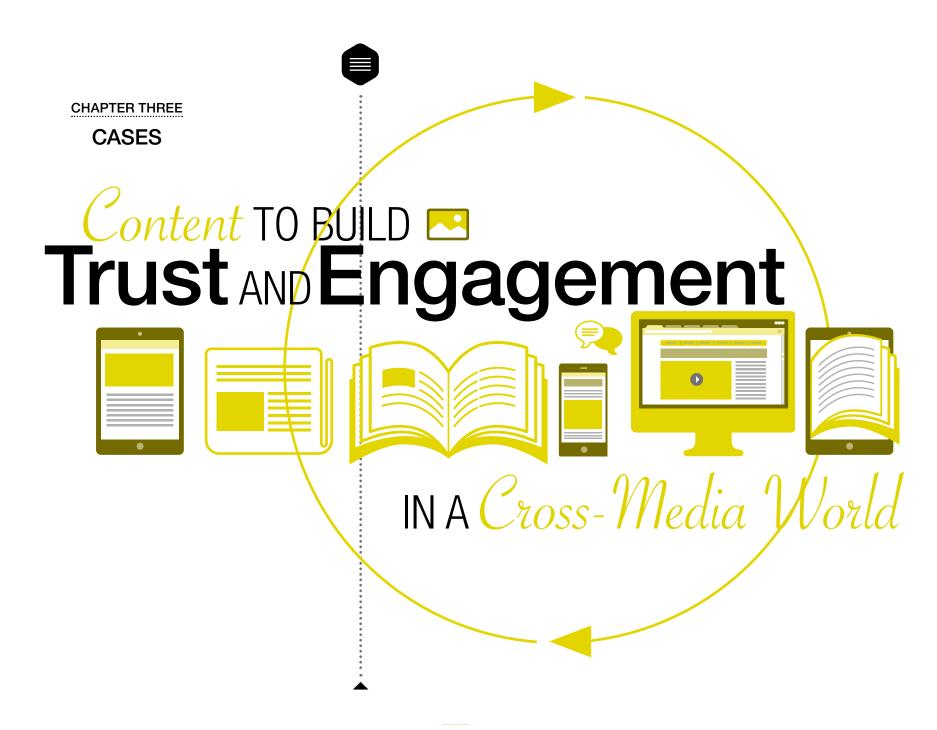
And et

Tablets have become embedded in people's lives with the majority of tablet users being on their tablets several times a day. Accessing content and information remains the dominant tablet activity and is also driving high frequency in tablet usage.

#### REGULAR (WEEKLY) TABLET ACTIVITIES - % OF TABLET USERS



\*Source: OPA, U.S. Census Bureau and eMarketer
Base: Wireless tablet owners/users, N=710. Q.7.8: Which of the following things do you do regularly (at least once
per week) on your wireless tablet



## CASES





"It's all about creating a brand experience that has been cultivated and tailored by a team of content professionals."



Create a comprehensive, trustable and interactive story around speed and reliability of cable and ADSL:

## EMBEDDED ontent

- Meet audience interests
   VOO content in the heart of the most relevant website sections
- Communicate with the audience Interactive comparison tool
- Generate engagment
   Benefit of the audience's trust in
  the Rossel newsbrands





## News feed INTEGRATION

connexion internet



4 -0.54% = 61 km

Pistorius: «Je voudrais m'excuser auprès de la famille» de la victime

## INTERACTIVE

## Nativisu



## CASES

sanoma



## **CLINIQUE**

"Having your product tested by a test panel can become a real source of information: how do women rate your product, use it, what do they like about it and what would they like to improve."

Targeted skin care plus a skin-perfecting foundation-together, they make a visible difference in your skin. But to determine which is the perfect solution for your skin, professional advice is needed. Sanoma brands must make consumers aware that Clinique has the perfect solution for specific skin concerns with a team of SKIN CARE + FOUNDATION and explain & highlight the fact that Clinique has a solution for different skin concerns both, skin care & make-up.

Sanoma brands give **trustable advice** based on delivering great experiences through **credibility**, **reliability** and **intimacy**.













## Credible CONTENT IN A Trusted ENVIRONMENT

editorial presence on Sanoma websites, social media communities and newsletters





### CLINIQUE

## Ontdek de oplossing voor jouw huidprobleem!

ledereen weet dat je voor een mooi velletje voldoende moeten reinigen, smeren en drinken. Maar hoe tackel je hardnekkiger problemen zoals puistjes, pigmentvlekken of roodheid? De redactie ging de strijd aan tegen huidproblemen en testte de 6 Power Couples van Clinique.

FEELING TEST HET VOOR JE UIT! »

Clinique.

FEELING TEST HET VOOR JE UIT! >



# Realibility THROUGH RICH AND Interactive CONTENT





# THROUGH TRUE EXPERIENCES OF Appreciated AND trusted



Sanoma journalists

### Crème de la crème

Mijn ideale product bezorgt me een egale teint en verbergt kleine onzuiverheden. Het moet gemakkelijk aan te brengen zijn en als een tweede huid aanvoelen. Omdat ik een gemengde tot vette huid heb, mag het mijn gezicht vooral niet doen glimmen.



Isa testte het Even Better Power Couple:

De Even Better Clinical Dark Spot corrector heeft een zijdezachte, luchtige textuur. Een nootje van dit product volstaat voor mijn hele gezicht. Het smeert goed uit en laat geen zwaar gevoel achter. Het tweede huidgevoel is een feit.

Na een aantal weken onderwierp ik mijn gezicht aan een grondige inspectie. Mijn huid oogt fris, zijdezacht en ziet er **kerngezond** uit. Of mijn pigmentvlekken egaler zijn geworden, is moeilijk te zeggen.

De **Even Better Makeup SPF 15** moest gemakkelijk in gebruik zijn, een aangename textuur hebben en een natuurlijk resultaat geven. Missie geslaagd! Deze make-up geeft me een egale teint en ziet er heel naturel uit. Het voelt niet zwaar aan en het heeft een aangenaam subtiel narfum.

### 5 beautytips van Isabelle:

- Gebruik een huidverzorging met een zonnebescherming
- Vul je dagelijkse verzorging bij hevige zon aan met een zonnecrème
- Vermijd zoveel mogelijk de volle zon
- Gebruik af en toe een scrub om je huid te verfrissen
- Verwijder make-up en andere vullresten elke avond voor het slapengaan

Zin om deze Clinique Power Couple te winnen?

Neem deel aan de Clinique wedstrijd

Neem deel aan de Clinique wedstrijd

## CASES







"Het Nieuwsblad promoted 'The Gap in the Market' through cross-device localised PR stories and advertisements." In today's economy it's very hard to start up your own business. So how could KBC build up a relationship with future business owners and become a good bank in the eye of the general public?

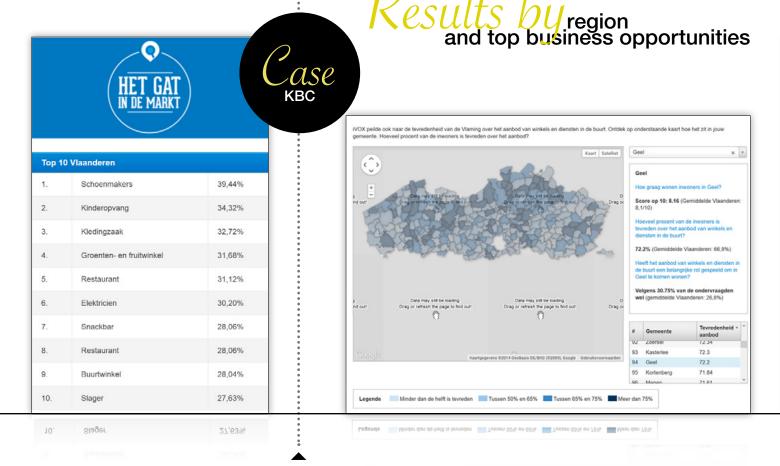
'The Gap in the Market' finder tool was created, asking everyone in the country to tell us which business they were missing in their towns. That way future business owners could see which kind of businesses were needed and where. A list of the most wanted businesses for every town was put on thegapinthemarket.be. The rest of the data came directly from the people.

### A strong team of regional journalists of Het Nieuwsblad made a hyper local approach possible:

- articles specifically about the needs of every single town;
- local advertising coverage across the country;
- a microsite with interviews, results by region and top business opportunities based on third-party data and people's submissions. The microsite also features results of an iVOX survey commissioned by KBC to study people's satisfaction with the shops and services around them.



ABOUT the needs of EVERY SINGLE TOWN local advertising coverage





## CASES







"De Persgroep finds your new look by combining the qualitative women content of Nina.be to build trust with the high reach of hln.be" The fashion e-shop of 3Suisses has a huge collection of fashion brands, clothing and shoes. 3Suisses wanted to help all women struggling with their wardrobe each morning, not knowing which outfit to choose. A close collaboration between 3Suisses and the editorial staff of Nina.be, made it possible to offer every day an uber trendy 3Suisses outfit to all women visiting De Persgroep websites.

14 trendy outfits were proposed by the editorial staff of Nina and promoted on Nina.be, Kanaal You and hln.be and its newsletters.





A 3AD format on Nina.be, Kanaal You and HLN.be promoted the concept using a strong call to action. The content page generated a clickthrough rate 67% higher than average, the contest page 'Win uw shopbudget t.w.v. € 200' generated even 96%.





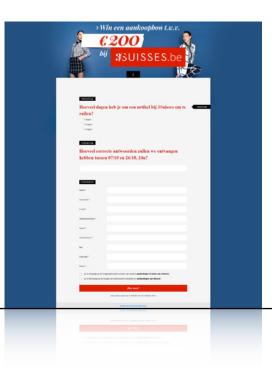


## Combining qualitative women content TO BUILD **trust**

A content page

resuming the 14 looks: every day a new additional visual, an interactive capsule clicking directly to 3Suisses.be and a wallpaper linking to a contest page.





## CASES



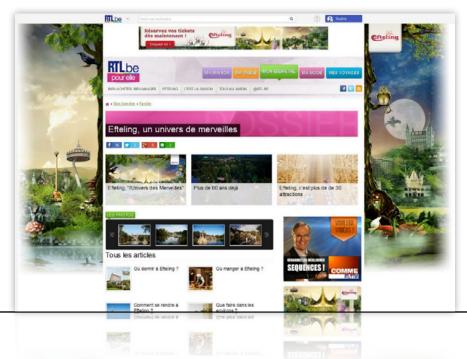


**Efteling**, the third largest entertainment park in Europe, wants to increase brand awareness in the South. IP New Media has set up a powerful and impacting cross-channel campaign to promote.

'A World of Wonders'. Here are the key placements:



"Enhance brand's storytelling with video: the magic of a cross-channel approach."



- The editorial section available on RTL. be/PourElle containing various articles about the park, a photo gallery, videos, practical information.
- Efteling took advantage of a strong visibility on our media websites (RTLTVI, Club RTL, Plug RTL) and on KidzRTL with the cartoons 'The Tree of Tales' and 'Jokie'.
- A contest has been proposed on RTL. be and highlighted on RTL.be/jeux.
   Testimonials of the winners were broadcast on RTL TVI.
- Social media were also strongly integrated thanks to numerous posts on RTL Facebook fan pages.











**APPROACH** 

## CASES







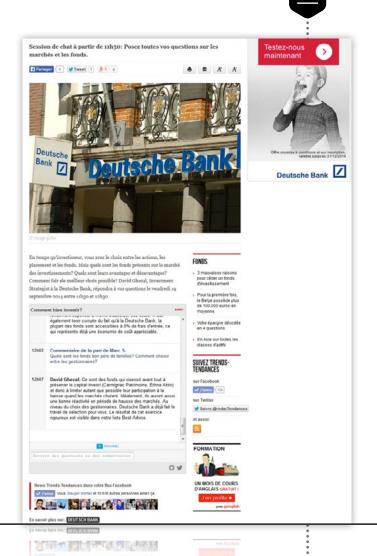
Premium content brands are able to start a real **brand conversation** with their readers. Consumers and brands trust our words and advice.

Trends.be/Levif.be organise chat sessions between their visitor and Deutsche Bank in which people can ask everything they always wanted to know about stock exchanges.



Promotion of the sessions on all social media platforms we use to spread the news.









.3. The results



PREMIUM CONTENT SITES

CREATE great stories

ENGAGE audiences

AND DELIVER,

business results



CIM SURVEY

## Representation of premium content sites IN THE CIM SURVEY

58% SURF TIME SHARE

ON SMARTPHONE

2.154.944 **PRI'S** ON PC/LAPTOP

## **MULTI-DEVICE USERS**

72% COVERAGE ON SC 1-2 ON PC/LAPTOP





73% **COVERAGE** ON **18-24 y/o** ON PC/LAPTOP

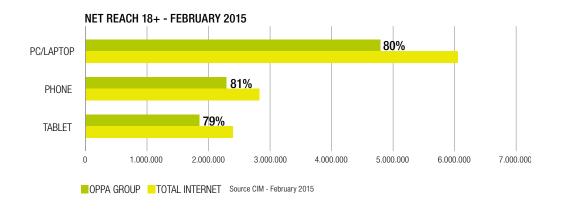
**72% COVERAGE ON 25-44 y/o** ON PC/LAPTOP

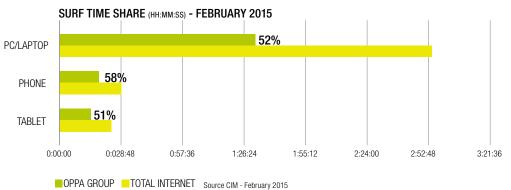


## CIM SURVEY



## Premium content sites : high reach and high surf time share



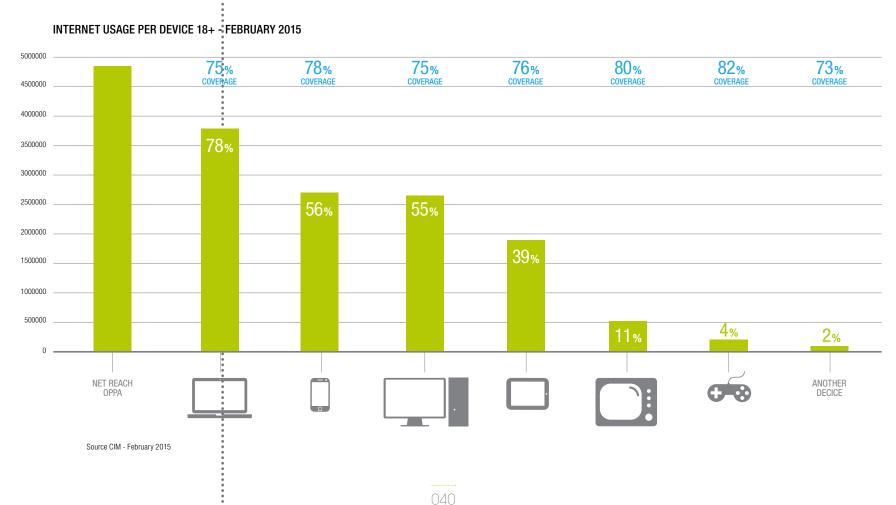


**surf time share**: the time on a website as percentage of the total time a target group spends on all measured websites.

Calculation: volume time website X / volume time all websites.

# CHAPTER FOUR CIM SURVEY

## THE 4 842 666 VISITORS ARE MULTI-DEVICE USERS



## CHAPTER FOUR CIM SURVEY

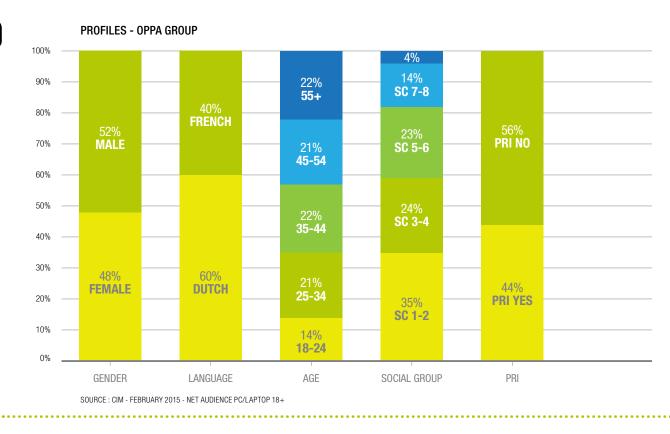
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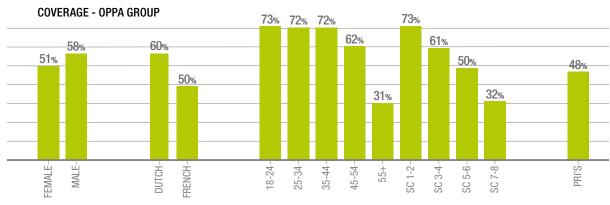


73% **COVERAGE ON** 18-24 y/o

72% coverage on 25-44 y/o

2 154 944 PRI'S





SOURCE: CIM - FEBRUARY 2015 - NET AUDIENCE PC/LAPTOP 18+

NET REACH	SUR 7 24H INFO & SPORTS	dimenews:	CI NE TELE	De <mark>Morgen</mark> .	Standaard
PC/LAPTOP PHONE TABLET	464.020 176.156 97.677	182.980 60.642 56.764	134.368 62.022 44.935	781.874 324.856 282.066	979.245 340.539 351.540
	<b>D</b> H.be	EPICURIEN	feeling	Femmes	Flair
PC/LAPTOP PHONE TABLET	655.114 303.014 193.702	29.240 5.793 10.218	11.605 1.790 3.837	23.898 4.455 5.667	164.559 119.419 52.458
	GAEL	GAZET VAN ANTWERPEN	gezondheid passionSanté s	Gevoel Gevoel	GRENZECHONET
PC/LAPTOP PHONE TABLET	2.130 NA 1.028	662.979 304.357 269.852	32.114 84.015 93.544	226.229 39.662 69.879	17.727 553 1.815
	• HET BELANG YAN LIMBURG	24U NIEUWS & SPORT	HUMO	Knack.be	La Libre.be
PC/LAPTOP PHONE TABLET	435.636 207.194 178.113	2.020.964 907.922 862.438	203.252 3.196 50.326	1.328.053 415.056 361.014	426.164 131.983 104.730
	l'avenir.net	LE SOIR	Libelle	Libelle lekker!	marie claire
PC/LAPTOP PHONE TABLET	606.401 228.871 152.840	571.913 171.101 151.844	104.582 25.115 45.318	180.902 34.561 81.763	41.385 5.999 10.040
	moustique	Nieuwsblad .be	(IS RELEVENED	story*	STYLE
PC/LAPTOP PHONE TABLET	31.499 8.351 7.932	1.783.161 845.648 814.078	65.366 13.906 12.613	41.304 12.783 15.278	2.310 2.813 1.048
	SUDPRESSE In Meuse In Capatie In	zappy			
PC/LAPTOP PHONE TABLET	932.242 467.362 232.081	65.566 27.318 31.086	* Less than 40 reached respondents / Sour	ce : CIM - February 2015	

<sup>\*</sup> Less than 40 reached respondents / Source : CIM - February 2015

## 741 MIO PER MONTH

## **BELGIAN TRAFFIC**

### **BELGIAN TRAFFIC**

		•	0
NAME	UB'S	PAGE VIEWS	VISITS
OPPA Group	40.680.997	741.028.071	205.944.858
www.7sur7.be	1.923.340	30.055.308	6.497.004
www.cinenews.be	307.508	2.183.546	417.603
www.cinetelerevue.be	477.914	4.407.742	1.220.922
www.dh.be	2.706.983	39.257.632	9.137.778
www.demorgen.be	2.701.618	18.992.735	7.348.202
www.destandaard.be	4.268.937	49.837.353	14.565.930
www.epicurien.be	45.628	98.808	54.773
www.feeling.be	36.245	124.832	49.223
www.femmesdaujourdhui.be	55.816	464.393	89.103
www.flair.be	578.831	2.390.770	974.156
www.gael.be	9.243	52.557	12.125
www.gva.be	2.936.018	27.842.319	8.514.422
www.gezondheid.be / www.passionsante.be	722.308	1.609.820	986.706
www.goedgevoel.be	381.374	765.985	496.180
www.grenzecho.net	74.967	1.199.733	272.495

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NAME	UB'S	PAGE VIEWS	VISITS
www.hln.be	13.074.468	213.154.304	53.668.366
www.hbvl.be	2.340.879	28.941.127	8.426.301
www.humo.be	318.459	1.499.987	576.074
www.knack.be / www.levif.be	3.701.240	28.912.950	8.127.875
www.lalibre.be	1.445.184	13.177.626	3.888.985
www.lavenir.net	2.311.184	24.520.301	6.507.509
www.lesoir.be	2.309.362	24.138.047	6.766.084
www.libelle.be	256.681	1.235.317	357.979
www.libelle-lekker.be	392.396	1.828.631	553.963
www.marieclaire.be	9.769	25.430	11.944
www.moustique.be	85.044	530.390	169.723
www.nieuwsblad.be	10.130.694	154.143.598	40.094.085
www.story.be	279.244	775.385	422.526
www.styletoday.be	9.019	20.591	9.569
Sud Presse Groupe	894.537	46.883.018	16.927.325
www.zappybaby.be	183.865	570.216	270.872

Source : CIM - May 2015

